

AiBEC Newsletter

Association of Insurance Building & Engineering Consultants



Tony Libke AiBEC CEO

Hi AiBEC members, allied supporters and friends,

Just over a month ago, AiBEC held its **2nd National Conference** at the Swissôtel in Sydney. The event was a sellout, with 170 attendees coming together for what was a wonderful occasion for our Members, Allied Supporters and other insurance claims professionals.

The feedback, both directly from attendees and through LinkedIn, has been overwhelmingly positive, with many people highlighting the quality and diversity of the conference speakers. A sincere thank you to all our speakers, sponsors, members and everyone else who helped make the conference such an outstanding success.

A conference planning committee has now commenced work on the **2027 AiBEC Conference**, which will be held on **21 July 2027**.



Insurance Works Guide

One of the highlights of the conference was the official launch by **Matt Press, Assistant Commissioner, NSW Building Commission**, of the **Insurance Repair Works Guide for Class 2 Strata Buildings in NSW**.

This important initiative is the result of a joint project between the Building Commission and an AiBEC Working Party, led by director **James McIntosh**. We are very proud of the role AiBEC played in bringing this valuable resource to the industry, and we are grateful to everyone who contributed their time and expertise to its development.

To receive a copy of this important guide, [click here...](#)



Advisory Boards

As AiBEC continues to evolve, we have established two advisory boards to provide greater representation and engagement across our membership: the **Allied Supporter Advisory Board**, chaired by **Frank Mamasioulas**, and the **International Member Advisory Board**, chaired by **Benildus Saw**.

We were pleased to receive strong interest from members in response to our expressions of interest for both boards. Their role is to identify, develop and recommend initiatives that are relevant and valuable to their respective member groups.

We look forward to the contribution these boards will make as AiBEC continues to grow and develop its programs and services for members.

At the Table

We are pleased that our third executive '**At the Table**' Luncheon will feature **Andrew Hall**, Executive Director and CEO of the **Insurance Council of Australia (ICA)**, at the **National Press Club of Australia** in Canberra on 1 September.

The luncheon provides a valuable opportunity to hear directly from Mr Hall about the important, proposed changes to the **General Insurance Code of Practice (GICOP)**. It will also give participants the opportunity to ask questions and engage in constructive discussion about the planned changes, particularly those relating to **experts, loss adjusters**



and the new category of **claims fulfilment providers**.

AiBEC has made two submissions in relation to the proposed new Code and looks forward to continuing its constructive engagement with the ICA. Our aim is to contribute to changes

that strengthen the Code and deliver meaningful, positive outcomes for all participants in the insurance claims process. We thank **Loop Logics** for their support for the event.

Awards Night

The inaugural **AiBEC Black Tie Gala Dinner and Awards** will be held at the Royal Motor Yacht Club, Point Piper, Sydney on 12 November, and tickets are selling fast. The evening will be a celebration of outstanding achievements and an acknowledgment of significant contributions by AiBEC community members. A sincere thank you to **Complete Building Solutions**, our **Platinum Partner** for the Awards Night, for their generous support.

The following Awards will be recognised on the night, and we thank the Supporting Partners for each category:

- **ANZIIF x AiBEC Certificate in Claims Consulting Achievement Award** – Supporting Partner **Statewide Building and Restorations Group**
- **AiBEC Claims Consulting Expert Award** – Supporting Partner **Loop Logics**
- **AiBEC Claims Fulfilment Provider Award** – Supporting Partner **Construct Services**
- **AiBEC Innovation in Claims Consulting Award** – Supporting Partner **National Leak Detection**
- **AiBEC x FRLC Pro Bono Scheme Participating Members** – Supporting Partner **ARC Projects**

Nominations for the awards close on **1 October** and information, including criteria, has been circulated. To register for tickets to the Awards, [click here...](#)

Escape of Liquids

The **Escape of Liquids** research study, commissioned with the **University of Sydney** and led by Professor Gan, is advancing, and an overview of the project was presented at the AiBEC conference. The project has generated significant interest across the insurance industry as this area of claims represents such a large level of BAU claims for insurers. We are grateful for the support of a number of organisations

that have agreed to be involved in this project as financial supporters at \$5000 each. For a copy of the Industry Supporting Partnership offering, [please see attached...](#)

Bond University Course



Following the success of the first **AiBEC + Bond University** course examining the responsibilities of insurance company contractors, including builders, consultants, loss adjusters and others, in respect of the APRA prudential regulation CPS230, a second course will be held on **16-17th November 2026**. Lessons from the first course have led to an expanded scope. Places are limited to a maximum of 20, and we have already received EOI from over 12 attendees. To register your interest in the course, [click here...](#)

Global Forum

This is exciting, our first international major event. The **AiBEC Global Forum** will be different from other conferences, as we are developing a joint educational event with highly respected Asian bodies: the **Singapore College of Insurance**, the **Thailand Insurance Institute** and the **Asian Institute of Insurance**. The forum will be held in **Bangkok Thailand** on **24-25th March 2027** at the Ambassador Hotel Bangkok. The format will be a cocktail function on the 24th followed by the forum and dinner on the 25th. More information on the forum will be available soon and sponsorship opportunities are available; email admin@aibec.co.

James Cook University

AiBEC is committed to building stronger relationships with universities so that we can create a direct pathway between talented graduates and the insurance industry.

Insurance is not always an obvious career choice for young professionals, largely because many graduates are unaware of the breadth of opportunities available across the sector. AiBEC is working to change this by engaging with universities and demonstrating that insurance offers rewarding and diverse career opportunities across engineering, building, accounting, information technology, project management and many other disciplines.



Our relationship with **James Cook University Brisbane** is an important step in this direction. Under a Memorandum of Understanding (MOU) with AiBEC, postgraduate students can undertake **Work Integrated Learning (WIL)** placements with AiBEC community members. This provides students with valuable practical experience while giving participating organisations access to emerging talent and new perspectives.

The program is a genuine win-win: students gain an understanding of the insurance industry and valuable workplace experience, while AiBEC members have an opportunity to identify and develop potential future employees.

For further information, [click here....](#)

Advocacy

Advocacy remains a fundamental part of AiBEC's role. Our objective is to ensure that the expertise and contribution of our individual members and Allied Supporters are properly understood and recognised as an essential part of achieving better claims outcomes for consumers.

We continue to engage with a broad range of industry, government and consumer organisations to explain our perspective on the future of the claims industry and, importantly, to identify opportunities where AiBEC can contribute to improving claims practices and outcomes.

Alongside our ongoing engagement with the **Insurance Council of Australia (ICA)**, we have met with the **Financial Rights Legal Centre (FRLC)** to review AiBEC's pro-bono initiative. FRLC has reported that the initiative is achieving positive outcomes for vulnerable insureds, reinforcing the value of AiBEC members contributing their expertise to assist those who need it most.

We have also engaged with **ASIC** to provide an update on AiBEC's recent activities and views regarding the new **General Insurance Code of Practice (GICOP)**. These discussions are an important part of AiBEC's commitment to ensuring that the role of experts and the importance of quality technical advice are properly reflected in the evolving claims environment.

Certificate in Claims Consulting

The joint **ANZIIF/AiBEC Certificate in Claims Consulting** is gaining momentum, with enrolments continuing to grow.

The Certificate provides consultants with an opportunity to strengthen their insurance skills within the claims process. Importantly, it also supports AiBEC's objective of establishing higher standards of professionalism, consistency and capability across the claims consulting sector.

The response from participants has been encouraging, with students undertaking the course—and those who have completed it—providing very positive feedback and testimonials about the program's value.

We are particularly pleased that successful students will be recognised at the **AiBEC Awards Dinner**, celebrating their commitment to professional development and recognising the next generation of claims consulting professionals.

To view the full course details, [click here...](#)

Membership

Membership continues to be a fundamental part of AiBEC's growth and our ability to represent the interests of professionals working across the insurance claims sector.

We are pleased to welcome the following organisations to the AiBEC community:

- Booth Engineering
- Insurebuild
- Mid-city Group
- J P Flynn

We encourage existing members to remain actively involved and invite other progressive organisations who share our commitment to improving the claims process to become part of the AiBEC community.

Kind regards

Tony Libke
Chief Executive