

AiBEC Newsletter

Association of Insurance Building & Engineering Consultants



Tony Libke AiBEC CEO

Dear Members, Allied Supporters and Friends,

I am very pleased to announce the upcoming **ANZIIF/AiBEC Courses for Claims Consultants**. This is an historic development and represents the **first insurance-specific courses designed for building, engineering and other consultants working in claims**.

The course content has been carefully developed in recognition of the need to strengthen insurance-focused training for industry consultants. Establishing these two courses marks a major step forward in AiBEC's evolution. While many consultants are well trained in their own professional field, few have undertaken structured insurance training. These courses will fill that gap.

Invitations have already been circulated for the **official launch cocktail function in Melbourne on 13 November**, with members, allied supporters, regulators, and other insurance industry dignitaries expected to attend.

Click here for an invitation.

Course Overview

Below is a summary of the content, study duration and cost for both the **Certificate** and **Advanced Certificate in Claims Consulting**. AiBEC is proud to partner with ANZIIF the leading provider of insurance training in Australasia on this initiative. We also acknowledge the valued contributions of ATTAR and Pointsbuild to the course content.

- The **Certificate** course qualifies for ANZIIF Affiliate Membership and Certified Insurance Professional (CIP) status, subject to ANZIIF membership criteria.
- The **Advanced Certificate** qualifies for ANZIIF Associate Membership and CIP status, and for AiBEC Individual Founding Members it also provides eligibility for AiBEC Fellowship.

ANZIIF/AiBEC Claims Consulting Courses Contents Cost and Module Duration

Certificate in Claims Consulting			Advanced Certificate in Claims Consulting		
Modules	Study Period	Cost	Modules	Study Period	Cost
Understanding and apply insurance terminology	5 weeks	\$460.00	Inspect damage and develop scope of works (ANZIIF)	5 weeks	\$460.00
Apply codes of ethical practice	5 weeks	\$460.00	The Art and science of technical writing (ATTAR)	65 lessons and 5 hours of technical content	\$275.00
General insurance law and regulation	5 weeks	\$460.00	Paint, coatings and finishes CPD bundle (Pointsbuild)	6 hours	\$280.00
Introduction to loss adjusting	5 weeks	\$460.00	NCC courses: complete CPD bundle (Pointsbuild)	17.5 hours	\$500.00
Getting it right: Right expert, right job, right time	Open	\$88.00	Waterproofing CPD bundle (Pointsbuild)	8 hours	\$300.00
Empathetic claims management	Open	\$88.00			
Claims investigation standards and the general insurance code of practice	Open	\$109.00			
Resolve disputes	5 weeks	\$460.00			
Caring for vulnerable customers	Open	\$55.00			
Building integrity	Open	\$88.00			
Total Cost		\$2,728.00	Total Cost		\$1,815.00

- The Certificate in Claims Consulting needs to be completed prior to the Advanced Certificate in Claims Consulting

Organisations can also become **Official Supporters** of the courses or individual modules for a copy of the offerings [click here](#).



New Pro Bono Initiative



In another significant development, AiBEC has signed a **Memorandum of Understanding** with the **Financial Rights Legal Centre (FRLC)**.

Under this arrangement, AiBEC members and allied supporters will be able to provide consulting services to

vulnerable claimants identified by FRLC. This initiative is a valuable demonstration of our members' professionalism and their commitment to acting as independent, qualified experts. We believe this partnership is a meaningful step towards assisting vulnerable individuals and promoting access to justice within the insurance claims process.

For further details, and to register to participate in this important initiative, [click here](#).

Recent Submissions

AiBEC has recently provided submissions on several key industry issues, including:

- **Expert Reports Best Practice Standards** – AiBEC guideline for insurers plus Factsheet (ICA)
- **Evaluating Expert Opinion** – Strengthening expert engagement in claims handling (AFCA)
- **Challenges in Property Repair Scopes of Work** (ICA)

These submissions highlight AiBEC's role in delivering constructive, informed feedback in areas where our members and allied supporters hold expertise. ICA has advised that they are keen to liaise with AiBEC in respect of the recommendations contained in the submissions.

2026 AiBEC Conference

Following the success of our inaugural conference, I am delighted to confirm that the **2026 AiBEC Conference will be held at the Swissôtel Sydney on Wednesday 22 July**. The organising committee has been formed, and work is underway to develop another high-quality program. Further details will be shared in the coming months.

Membership and Growth



A new category of **Individual International Member (IIM)** has been introduced, and we are already seeing encouraging uptake. We expect significant growth in this membership class over the next year. There has also been pleasing growth in Individual Founding Members, Allied Supporters and Individual Allied Supporters.

Our website aibec.co continues to be updated regularly, and I am pleased to report that our LinkedIn following has now grown to more than **2,000 followers**.

Looking Ahead

As we move towards the end of the year, there is still much activity planned, including new webinars, a **Continuing Professional Education (CPE)** program for members and a **Building Resilience Technical Committee** for which EOI's will be called shortly.

We thank our members and allied supporters for their ongoing involvement. For those not yet part of AiBEC, we encourage you to consider the benefits of joining as we continue to drive positive change across the industry.