

About the Courses





We are pleased to announce the development of a NEW Insurance Industry ANZIIF/AiBEC Certificate & Advanced Certificate in Claims Consulting to be offered to experts, consultants and service providers working in insurance claims.

The number of expert consultants operating in the insurance sector has increased exponentially in recent years. Also, with the growing focus on improved reporting by experts and service providers, and the impending revised General Insurance Code of Practice it is timely that AiBEC and ANZIIF take the initiative and collaborate in developing qualifications directly targeting this group.

AiBEC and ANZIIF believe this joint educational piece is a major advancement in the evolution of the training and fills a hitherto gap by providing formal focused insurance qualifications for external consultants, service providers and experts working in the insurance industry. The courses will enable insurance claims consultants to gain important insights and knowledge to assist them in the performance of their responsibilities.

ANZIIF is the highly respected and leading provider in Australia of insurance focused training courses and AiBEC is the professional organisation established in 2024 to bring about improved standards in claims reporting and represent the interests of engineers and building consultants engaged in insurance.

For further information about ANZIIF click here and AiBEC click here.

AiBEC and ANZIIF believe over time the qualification will be the benchmark and be seen as a minimum requirement for all claims consultants working in the insurance industry.

Course Structures

BENEFITS FOR SUPPORTERS

Organisations that become registered official supporters for the certificate and advanced certificate will be seen by others as at the forefront of promoting professional training standards for experts, service providers another consultants engaged in the insurance industry.

The three official supporter offerings and benefits are detailed in the following pages.

ANZIIF COURSES

Certificate in Claims Consulting (CCC)

- Understanding and apply insurance terminology
- Apply codes of ethical practice
- General insurance law and regulation
- Introduction to loss adjusting
- Getting it right: Right expert, right job, right time
- Empathetic claims management
- Claims investigation standards and the general insurance code of practice
- Resolve disputes
- Caring for vulnerable customers
- Building integrity

Advanced Certificate in Claims Consulting (ACCC)

(The CCC must be completed prior to commencing the ACCC)

- Inspect damage and develop scope of works (ANZIIF)
- The Art and science of technical writing (ATTAR)
- Paint, coatings and finishes CPD bundle (Pointsbuild)
- NCC courses: complete CPD bundle (Pointsbuild)
- Waterproofing CPD bundle (Pointsbuild)

In addition to ANZIIF we acknowledge the contributions made by ATTAR and Pointsbuild in developing course content.

The Certificate course will qualify for **ANZIIF Affiliate membership** and **CIP (Certified Insurance Professional)** providing adherence to ANZIIF membership criteria.

The Advanced Certificate will qualify for **ANZIIF Associate membership** and **CIP**, plus for those Individual Founding Members they will be eligible for **Fellowship of AiBEC**.

Offer 1

OFFICIAL SUPPORTER

Certificate in Claims Consulting



Benefits

- Unique ANZIIF/AiBEC digital badge to be used on your emails, website, banners etc recognising your organisation as an Official Supporter of the Certificate course
- One complimentary enrolment in the full Certificate Course (valued over \$3000)
- Plaque to be presented at an AiBEC function
- Two complimentary tickets to the 2027 and 2028 black tie AiBEC Awards Night to honour members
- Recognition on the AiBEC website page hosting the Certificate Course overview information and registration links
- Two complimentary invitations to the ANZIIF/AiBEC courses announcement cocktail function in Melbourne on 13 November 2025
- Recognition of official support will be for 3 years

Supporting the Certificate Course in Claims Consulting is an investment of:

\$10,000 + GST

Your support will be recognised over a three year period.

REGISTER YOUR INTEREST HERE

Offer 2

OFFICIAL SUPPORTER

Advanced Certificate in Claims Consulting



Benefits

- Unique ANZIIF/AiBEC digital badge to be used on your emails, website, banners etc recognising your organisation as an Official Supporter of the Advanced Certificate course
- One complimentary enrolment in the full Certificate and Advanced Certificate Courses (valued over \$4000)
- Plaque to be presented at an AiBEC function
- Three complimentary tickets to the 2027 and 2028 black tie AiBEC Awards Night to honour members
- Recognition on the AiBEC website page hosting the Advanced Certificate Course overview information and registration links
- Two complimentary invitations to the ANZIIF/AiBEC courses announcement cocktail function in Melbourne on 13 November 2025
- Recognition of official support will be for 3 years

Supporting the Advanced Certificate Course in Claims Consulting is an investment of:

\$13,000 + GST

Your support will be recognised over a three year period.

REGISTER YOUR INTEREST HERE

Offer 3

OFFICIAL SUPPORTER Individual Module

(Only one supporter per Module)

Benefits

- One complimentary enrolment in a nominated Module in the Certificate or Advanced
 Certificate supported
- One complimentary ticket to the 2027 and 2028 black tie AiBEC Awards Night to honour members
- Recognition on the AiBEC website page hosting the Module information and registration links
- One complimentary invitation to the ANZIIF/AiBEC courses announcement cocktail function in Melbourne on 13 November 2025
- Recognition of nominated Individual Module support will be for 3 years

Supporting an individual module in the Claim Consulting course is an investment of:

\$3,500 + GST

Your support will be recognised over a three year period.

REGISTER YOUR INTEREST HERE

More Information

For enquiries about the three official supporter offerings please contact:

AiBEC

Tony Libke CEO

P +61 (0)418 760 007

E admin@aibec.co



anziif.com



aibec.co

