

AiBEC
Association of Insurance Building & Engineering Consultants

NATIONAL CONFERENCE 2025

ACHIEVING BETTER CLAIMS OUTCOMES



AMORA HOTEL SYDNEY – WEDNESDAY, 23 JULY 2025

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WELCOME MESSAGE

On behalf of our CEO Tony Libke, and Board of Directors of the **Association of Insurance Building and Engineering Consultants (AiBEC)**, I am pleased to welcome you to the 2025 National Conference.

The theme for this historic conference, ***“Achieving Better Claims Outcomes”***, reflects AiBEC’s core objective and commitment to raising standards across the industry.

Being AiBEC’s **inaugural national conference** we are delighted by the strong and positive response from across the insurance sector. Our program brings together leading professionals to discuss topics of wide relevance and importance for those operating in this fast-evolving insurance industry.

Events like this come to life thanks to the dedication and hard work of many. I would like to express my gratitude to the **organising committee** for assembling such a high-quality program.

Sponsorship also plays a vital role in making this event possible. I would like to extend a special thank you to **Statewide Building and Restorations Group** and **24 Hour Trade Services**, our Platinum Sponsors, as well as all our other sponsors for their generous support.

To delegates I am confident you will find the conference richly rewarding. It offers not only valuable insights from industry leaders but also a unique opportunity to network with colleagues and fellow professionals from across the insurance and claims sectors.

This conference also marks an important milestone – it follows just after the 12-month anniversary of AiBEC’s formation and represents a significant step forward in our journey.

For those of you who are not yet AiBEC members, I encourage you to consider the benefits of joining. Individual and corporate membership options are available. In addition, we offer an **Allied Supporter** category for organisations, allowing their employees and contractors to join as **Individual Allied Supporters**. As AiBEC continues to grow, now is a great time to become part of our community and help shape the future of claims outcomes.

Deniz Bekir – Chair AiBEC

AiBEC MEMBERSHIP CATEGORIES



ABOUT THE EVENT

CONVENTION

The venue for the convention is the up-market boutique **Amora Hotel, 11 Jamison Street Sydney**.

Registrations are from 8.15am with a start time of 9.00am and cocktail function from 5pm to 7pm.

CONVENTION APP

The **Convention App** is a valuable resource, providing extensive information including full biographies of all speakers. Following the conference, presentations (where provided) will also be accessible via the app.

We would like to thank **ATTAR**, our App Sponsor, for their support.

To access the conference app, simply scan the QR code and enter: **aibec2025**.

APP STORE



GOOGLE PLAY



CONFERENCE & COCKTAIL FUNCTION

The full-day convention will conclude with an **open forum discussion**, marking the start of the two-hour cocktail function.

The open forum provides an opportunity to discuss topics covered during the day, raise new matters, and learn about AiBEC's future initiatives.

Both the convention and the cocktail function offer excellent opportunities to network and engage with professionals from all corners of the insurance industry.

ORGANISING COMMITTEE

Matthew Bartlett	– Silver Wolf Projects
Deniz Bekir	– Silver Wolf Projects
Paul Elliot	– RCC National
Grant Knott	– IAG
Frank Mamasioulas	– Riverwall Constructions
James McIntosh	– Sedgwick
Andrew Morse	– Morse Building Consultancy
Tony Libke	– AiBEC
Christina Tran-Pham	– AiBEC

PROFESSIONAL DEVELOPMENT

From **1 January 2025**, AiBEC will introduce a **Continuing Professional Education (CPE)** requirement for members. This demonstrates to insurers and claimants our members' commitment to ongoing learning and continuous improvement in an ever-changing insurance environment.

Attendance at this conference entitles members to **6 CPE points**.

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NOTES

SESSION TIME	TOPIC	SPEAKER	COMPANY	POSITION
PLATINUM SPONSORS: Statewide Building & Restorations Group and 24 Hour Trade Services				
8.15 – 9:00 am	Registrations & Exhibition Opens			
9:00 – 9.15 am	Convention Opening & Welcoming Remarks: Deniz Bekir – CEO, Silver Wolf Projects Convenor: Kate Middleton – National Operations Manager, ARC Projects			
Morning Sponsor – Halliwell				
9:15 – 10:15 am	Concerns Around the Application of the DBP Act to Insurance Work	Matt Press	NSW Building Commission	Assistant Commissioner
10:15 – 10:45 am	Priorities and Engagement with the General Insurance Industry	Alexandra Hordern	ICA	General Manager – Regulatory and Consumer Policy
10:45 – 11:15 am	MORNING TEA (Sponsor: Elements Group)			
11:15 – 11:45 am	What is HBCF and how it Works, Overview of Types of Cover and Claims Processes	Liam O'Sullivan	ICare/HBCF	Builder Engagement Manager
11:45 – 12:15 pm	Technology Trends Shaping the Future of Claims	Bryn McKay	Codafication	Chief Operating Officer
12:15 – 12:45 pm	Trends in Claims Complaints	Emma Curtis	AFCA	Lead Ombudsman – Insurance
12:45 – 1:45 pm	LUNCH (Sponsor: Abril Building Solutions & Restorations)			
Afternoon Convenor: James McIntosh – Senior Manager, Building Consultancy Division, Sedgwick				
1:45 – 2:45 pm	PANEL: Building Standards and Defects – How They Affect the Insurance Industry	Frank Mamasoulas (Moderator)	Riverwall Constructions	Managing Director
		Matt Press	NSW Building Commission	Assistant Commissioner
		Helen Kowal	Swaab	Partner
		Christopher Frazer	CHU	General Manager
		Bruce McKenzie	Sedgwick	Manager – Major Projects & Strata Remedial
2:45 – 3:30 pm	Building Defects/Waterproofing + Getting the Right Person from the Start	Tim Law	RIC Solution	Head of Building Sciences
3:30 – 4:00 pm	AFTERNOON TEA (Sponsor: ATTAR)			
4:00 – 4:30 pm	Experts – Know Your Obligations under FSA Licensing and CPS 230	Sophie Devitt	DLA Piper	Partner
4:30 – 5:00 pm	NCC 2025 – Changes and Challenges of the New Regulations	Stan Giaouris	The Construction Advisor	Principal Building Consultant
5:00 – 5:30 pm	OPEN FORUM: Interactive Session & Drinks			
5:00 – 7:00 pm	COCKTAIL FUNCTION (Sponsor: Codafication)			

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