



AiBEC
Association of Insurance Building & Engineering Consultants

Course Information and Enrolment

ANZIIF/AiBEC Certificate and Advanced Certificate in Claims Consulting

JUNE 2026

About the Courses



CLAIMS CONSULTING CERTIFICATES

The number of expert consultants working in the insurance sector has grown significantly in recent years. At the same time, there is an increasing focus on the quality of reporting by experts and service providers, alongside evolving expectations across the claims environment, including the ongoing review of the General Insurance Code of Practice.

Recognising this need, ANZIIF, Australia's leading provider of insurance-focused education and AiBEC, the professional organisation established to improve standards in claims reporting and represent the interests of engineers and building consultants engaged in insurance, have collaborated to develop qualifications specifically for external consultants, service providers and experts working in insurance claims.

WHY ENROL

Together, these two courses address an important gap in specialist training by providing formal, focused insurance qualifications tailored to this field. They are designed to equip insurance claims consultants with the knowledge and practical insight needed to support confident, consistent and professional practice.

The certificate Short Course(s) are interactive online learning solutions designed to help participants build knowledge in specific subject areas, including compliance and regulatory developments, and major changes affecting the insurance industry. The 5-week Certificate modules offer comprehensive coverage of the legal and regulatory requirements, together with the ethical and professional obligations of consultants operating in the specialised insurance claims environment. Developed by the same team responsible for ANZIIF's AQF formal qualifications, they offer a high standard of learning with strong industry relevance.

BENEFITS

The courses represent a significant milestone for professional consultants and have benefits for all consultants operating in the insurance industry. We believe over time, the completion of the Certificate in Claims Consulting will be the benchmark for all consultants involved in insurance claims.

Completion of the Certificate in Claims Consulting (10 modules) will entitle graduates to use the qualification ***Cert in Claims Consulting*** and is a pathway to ***ANZIIF Affiliate*** membership and ***CIP accreditation***. Also, AiBEC non-members who complete the course will be eligible to join the AiBEC community as ***Affiliate members*** and use the post nominals ***IAM (Individual Affiliate Member)***.

About Enrolment



OFFICIAL SUPPORTERS

We wish to thank and recognise the Official Course Supporters:



ENROLMENT OPTIONS

Enrolments can be made for the entire course or individual modules. *For full course upfront enrolments, a 10% discount applies until 31st August 2026.* Multiple individual modules can be registered at the same time.

Short courses (5) with the study period listed as **OPEN** can be completed at your own pace.

The Certificate Short Courses (5) are:

- **Getting It Right: Right Expert, Right Job, Right Time**
- **Empathetic Claims Management**
- **Claims Investigation Standards and the General Insurance Code of Practice**
- **Caring for Vulnerable Customers**
- **Building Integrity**

Modules with the study period listed as **5 WEEKS (5)** must be completed within a five-week timeframe.

These courses do not automatically commence upon enrolment. Instead, they will begin once you confirm your preferred start date, in line with ANZIIF annual academic calendar (see link on enrolment page). Once commenced, the start dates for these modules can be varied via the ANZIIF website student portal.

Course enrolments are not limited to AIBEC's members and allied supporters.

ENROLLING IS STRAIGHTFORWARD

Simply select the short course you wish to undertake and click Enrol Now. Participants may complete the purchase directly, or forward the shopping cart to the appropriate person within their organisation to finalise the transaction. If assistance is needed, support is available through the Student FAQs or by contacting ANZIIF directly.

For information regarding the individual course modules, [please click here](#).

SECURE YOUR ENROLMENT HERE

Certificate in Claims Consulting

The Certificate in Claims Consulting provides the foundational knowledge required for building engineering and other consultants working in the insurance claims environment. It introduces the core principles, regulatory context and professional expectations that underpin effective claims consulting practice. Covering insurance terminology, ethics, law, claims investigation, dispute resolution and customer vulnerability, the course is designed to build the knowledge and confidence needed for consistent, informed and professional practice.

To learn more about each course in more detail, including module content, learning outcomes, study periods, costs and enrolment information, [click here](#).

COURSE OVERVIEW

MODULES	STUDY PERIOD	COST
Understanding and Apply Insurance Terminology	5 weeks	\$460.00
Apply Codes of Ethical Practice	5 weeks	\$460.00
General Insurance Law and Regulation	5 weeks	\$460.00
Introduction to Loss Adjusting	5 weeks	\$460.00
Getting It Right: Right Expert, Right Job, Right Time	Open	\$88.00
Empathetic Claims Management	Open	\$88.00
Claims Investigation Standards and the General Insurance Code of Practice	Open	\$109.00
Resolve Disputes	5 weeks	\$460.00
Caring for Vulnerable Customers	Open	\$55.00
Building Integrity	Open	\$88.00
TOTAL COST		\$2,728.00

ENROLL IN THE CERTIFICATE OF CLAIMS CONSULTING

NOTES

- Listed Prices include GST.
- The Certificate course will qualify for ANZIIF Affiliate membership and CIP (Certified Insurance Professional) providing adherence to ANZIIF membership criteria.

For more information on Studying with ANZIFF and their Academic Calendars click below.

STUDYING WITH ANZIFF

ACADEMIC CALENDARS

Advanced Certificate in Claims Consulting

Completed after the Certificate in Claims Consulting, the **Advanced Certificate in Claims Consulting** builds on that foundation with a stronger focus on the technical and applied capabilities required in practice. With an emphasis on damage assessment, scope development, technical writing and specialist construction knowledge, the course is designed to strengthen the quality, clarity and credibility of consultant reporting. It supports practitioners to apply their expertise with greater precision and further develop the professional capabilities expected in this specialist field.

In addition to ANZIIF we acknowledge the contributions made by ATTAR and Pointsbuild in developing course content.

To learn more about each course in more detail, including module content, learning outcomes, study periods, costs and enrolment information, [click here](#).

COURSE OVERVIEW

MODULES	STUDY PERIOD	COST
Inspect Damage and Develop Scope of Works (ANZIIF)	5 weeks	\$460.00
The Art and Science of Technical Writing (ATTAR)	65 lessons and 5 hours of technical content	\$275.00
NCS Courses Complete CPD Bundle (Pointsbuild)	17.5 hours	\$500.00
Paint Coatings and Finishes CPD Bundle (Pointsbuild)	6 hours	\$280.00
Waterproofing CPD Bundle (Pointsbuild)	8 hours	\$300.00
TOTAL COST		\$1,815.00

ENROLL IN THE ADVANCED CERTIFICATE OF CLAIMS CONSULTING

NOTES

- The Certificate in Claims Consulting must be completed prior to the Advanced Certificate in Claims Consulting.
- Listed prices include GST.
- The Advanced Certificate will qualify for ANZIIF Associate membership and CIP, plus for those Individual Founding Members they will be eligible for Fellowship of AiBEC.

For more information on Studying with ANZIIF and their Academic Calendars click below.

STUDYING WITH ANZIIF

ACADEMIC CALENDARS

More Information

For more on the ANZIFF/AiBEC
Certificate courses please contact:

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AiBEC

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