

AiBEC Newsletter

Association of Insurance Building & Engineering Consultants



Tony Libke AiBEC CEO

In late July, we held the inaugural **AiBEC National Conference** in Sydney at the Amora Hotel. Planning began in December 2024, and the organising committee developed a high-quality program around the theme **'Achieving Better Claims Outcomes'**.

The conference was a **sellout event** with 150 attendees – a remarkable milestone and a credit to the quality of the topics, speakers, and support received. I would especially like to acknowledge our two platinum sponsors: **Statewide Building and Restorations Group** and **24 Hour Trade Services**. Sponsor support across all levels was strong and deeply appreciated.

Feedback from delegates representing a broad cross-section of the insurance industry has been overwhelmingly positive – including suggestions for future conference topics. As stated by AiBEC Chair **Deniz Bekir** during the opening address the conference not only delivers valuable insights but also demonstrates how AiBEC can help lead positive change in insurance outcomes.

We thank everyone involved in making this historic event such a success and look forward to an even bigger conference in **2026**.

For photos from the conference [click here...](#)



They have been a number of important recent initiatives which will shape the development and direction of AiBEC. The Australian and NZ Institute of Insurance and Finance (ANZIIF) has agreed to a strategic partnership with AiBEC to develop a **Certificate** and **Advanced Certificate for Claims Consultants**. This is a major achievement and the courses being developed will also draw on material from other training partners ATTAR and Pointsbuild. There will be an official launch of the **ANZIIF/AiBEC Courses in Melbourne on 13 November**. In the meantime AiBEC will be seeking expressions of interests from members and allied supporters who wish to be identified as supporters of the courses and who wish to assist in moderating course material. Further information will be forwarded in the near future.



AiBEC has been working with the **Financial Rights Legal Centre (FRLC)** to establish a **pro bono offering** that enables AiBEC members and allied supporters to assist vulnerable insureds. A draft **Memorandum of Understanding** between AiBEC and FRLC has been developed, and we expect to share full details of the program soon. This initiative reflects AiBEC's commitment to **giving back to the community**.

In late July the chair Deniz Bekir, Melbourne director Glenn De Costa and I had the opportunity to meet **Deputy Treasurer and Financial Services Minister Daniel Mulino** and also with a group of individual members at an informal dinner. Deniz and I held a meeting with **AFCA Code Governance Committee Chair Prue Monument** and her team. These meetings are essential opportunities to represent AiBEC's position and share insights on behalf of our members.

Board Director **Nik Housh**, with input from other directors, has developed a comprehensive submission titled: **'Expert Reports Best Practice Standards – AiBEC**



Meeting with Deputy Treasurer and Financial Services Minister Daniel Mulino



Meeting with AFCA Code Governance Committee Chair Prue Monument

Guideline for Insurers'. The **Insurance Council of Australia (ICA)** has acknowledged the submission and is reviewing it, with a view to further consultation with AiBEC.

Additionally, AiBEC Director **James McIntosh** has been invited by ICA to participate in discussions regarding **scopes of work** – a promising step in strengthening industry collaboration.

Meanwhile, **AFCA** has called for submissions on its **Approach to General Insurance Claims Handling**. An AiBEC Technical Committee, chaired by **Grant McIntosh of Suncorp**, is preparing a detailed response on behalf of members.

In other developments there have been two well attended recent webinars one by DINCEL Structural Walling and the other by ATTAR. We have also introduced the new membership category **Individual International Member** as we see potential for expansion of the organisation outside Australia.

As we continue to grow, we remind prospective members that **membership fees are discounted until 31 December**. If you haven't yet joined AiBEC, now is the ideal time to do so.

Visit www.aibec.co to explore the benefits.