## AIBEC Newsletter



## Tony Libke AiBEC CEO

Hi AiBEC Community,

As 2025 unfolds it promises to be an exciting and busy year for AiBEC. Looming large is the first **Annual General Meeting** on 25th March which includes the election of six directors. Nominations from members have been called with the closing date 25th February. Late in February we will also be seeking expressions of interest for the two appointed director positions. This means that the current interim board directors will stand down and members have the opportunity to elect directors. This is an important step in the planned evolution of AiBEC. There will be a function in Sydney on 1st May to meet the new directors. Details of this event will follow.

As we concluded 2024 the **Technical Committee** submitted to ICA our recommendations on their Expert Reports Best Practice standard. The Technical Committee Chaired by AiBEC member Dr. Adrian Grosvenor recommended that there be tiering of reports, report benchmarking standardisation and repair scopes of work classifications. ICA has accepted the report and agreed to discuss the AiBEC recommendations and are looking forward to this on-going collaboration with ICA.

During December and January the first **Allied Supporter Advisory Committee** (ASAC) convened and developed a submission to the General Insurance Code Governance Committee (CGC) in respect of their Monitoring Priorities



Consultation paper. ASAC chaired by Grant Knott, IAG recommended that the CGC ask ICA to establish a **Best Practice for Engagement of Experts standard** and liaise with AiBEC and industry in developing such a standard.

Copies of the two submissions are available on the

website **www.aibec.co** and thank you to the members of the AiBEC community who contributed to these important projects that demonstrate the value AiBEC can bring to improving claims outcomes.

The inaugural **AiBEC Conference** will be held at the Amora Hotel Sydney on 23 July and a dedicated committee is developing a high quality program. This will be a showcase event and with so much focus on insurance claims should generate wide interest. For a copy of the **Conference Sponsorship Prospectus** featuring the range of opportunities available *click here...* We are delighted to announce that the platinum sponsor for the conference is **Statewide Building and Restorations**, thank you for your support. The format will be a one day conference followed by cocktail event and the theme for the conference is **Achieving Better Claims Outcomes**.

AiBEC Members and Allied Supporters are now listed on the website and individuals are able to upload details of **qualifications and work experience**. We hope that this feature will be an important benefit for the public who use the website to identify AiBEC members and allied supporters as qualified professionals and organisations committed to achieving better claims outcomes.

We continue to add to our **Technical Training Partners** at *www. aibec.co* with courses now offered by **Pointsbuild** and **ATTAR**. You are invited to review the courses that have been selected as they offer targeted professional training at affordable costs. Keeping with training we are pleased to announce that have held initial discussions with ANZIIF regarding development of an **Executive Certificate for Claims Consultants**. There will be more news on this important initiative following input from an AiBEC committee made up members and allied supporters.

In February we held face to face discussions with the Melbourne based **Consumer Action Law Centre** who were keen to learn about AiBEC and our objectives. The dialogue was

positive and we will further explore ideas raised in that meeting. In Melbourne we also had an opportunity to meet with John Deex Editorin-chief **Insurance News** and his team.



We are pleased at the continued growth in individual membership and allied supporters. The AiBEC website under the heading **Community Directory** shows all membership groups by categories. We would like to acknowledge recently joined Allied Supporters, **Dincel Construction Systems Pty Ltd**, **ENData Pty Ltd** and **Bentino**.

LinkedIn with over 1200 followers continues to be an important means of communication with parties following our progress. I encourage those eligible, individuals and allied supporters to join AiBEC and be part of the positive changes in the claims process for the benefit of all parties.

Kind regards Tony Libke