

AiBEC Newsletter

Association of Insurance Building & Engineering Consultants



Tony Libke AiBEC CEO

Hi AiBEC members, allied supporters and friends,

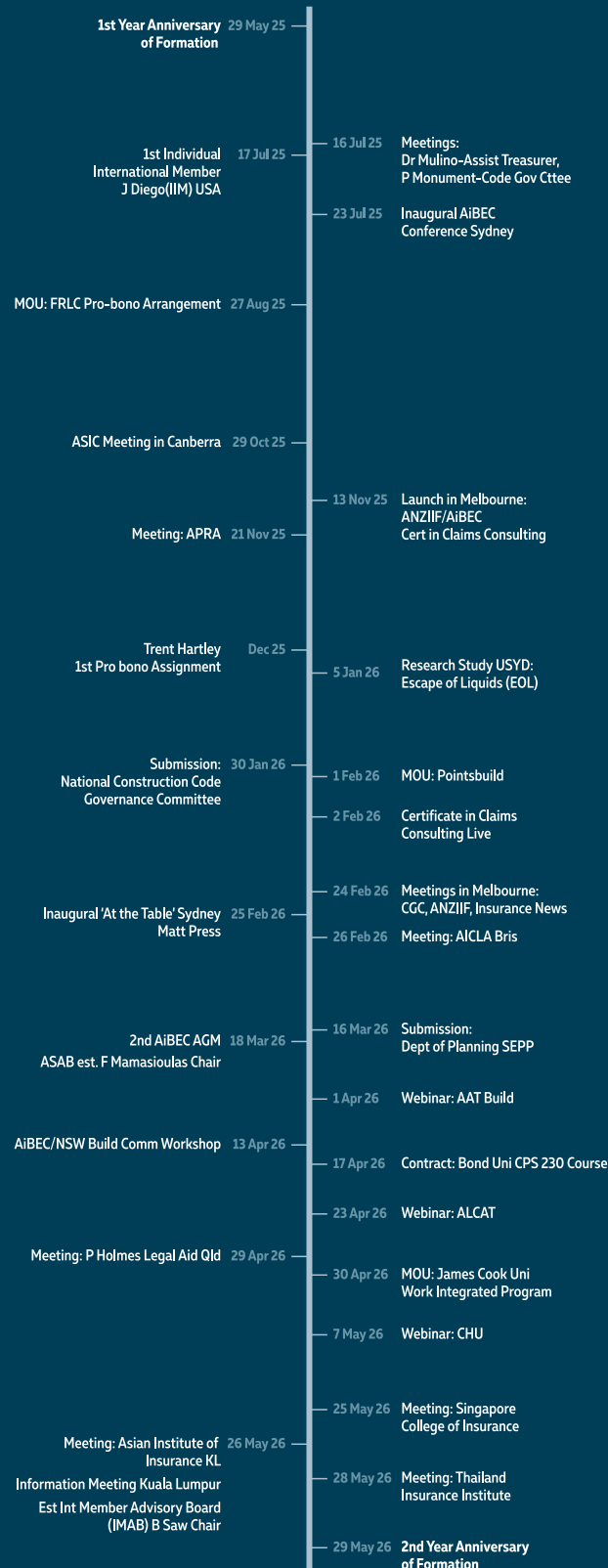
The 29th of May marked the 2nd anniversary of AiBEC's establishment. It has been a busy and exciting two years, and there have been significant achievements with many contributing to our growth and development. Opposite is a timeline of our 2nd year with major activities and milestones marked.

Since my last newsletter in April, there has been progress on many fronts. James McIntosh, AiBEC Director, and other members have concluded consultations with Matt Press, Deputy NSW Building Commissioner, and his team to finalise **an insurance guide for strata property repairs**. The guide will be launched by Matt at the **2nd AiBEC Conference** on the 22nd of July in Sydney.

The conference, themed **'Delivering Best Practice Through Expertise in Claims Consulting'**, has an excellent lineup of speakers and topics, and early bird registration discounts are available until 30 June. The conference is a showcase event for the association, and I encourage you to view the program and register by [clicking here...](#)



AIBEC ACHIEVEMENTS TIMELINE – YEAR 2



At The Table USYD

In early June, we held the second of our 'At The Table' events featuring Professors Gan and Airey from the **University of Sydney, School of Civil Engineering**, to outline the initiative to develop a scientific guide to evaluate a zone of influence from floods and the **Escape of Liquids (EOL)** following a burst pipe, flood or other incident involving water inundation. The 12-month research study aims to develop a scientifically rigorous and repeatable methodology for assessing flood and EOL-related building damage.

Engineers Australia is also closely monitoring this project and recently hosted a webinar presented by AiBEC Chair Deniz Bekir and Professor Gan. We believe this project has the potential to significantly improve outcomes across the insurance sector, and the event at USYD generated a high level of interest from attendees. AiBEC is inviting organisations to be part of this ground breaking research project through an **Industry Supporting Partnership** package, the details of which will be circulated separately.



ASAB

The recently established **Allied Supporter Advisory Board (ASAB)** has met twice and is working on projects including insurance building contracts, home warranty thresholds and limits, fast-tracking approvals for insurance repairs and sustainable building practices. The ASAB Chair Frank Mamasioulas said the focus of ASAB will be to develop initiatives that benefit the diverse group of allied supporters and plans to hold an open forum of Allied Supporters to hear first-hand matters of interest to members.

Bond Uni CPS 230

AiBEC collaborated with Bond University on 10-11 June for a 2-day course '**Understanding & Implementing CPS230**', the APRA risk management prudential standard for insurers and their suppliers, who include many AiBEC Members and Allied



Supporters. The course was designed to enable participants to improve internal systems and implement practices that demonstrate organisations are implementing the APRA requirements. Areas covered included people and process risks, supply chain and sub-contractor dependency and compliance, IT outages and cyber risks. Presenting the course were Kate Middleton, AiBEC Deputy Chair, Professor Alexander Lang and Lisa Shaw from Bond University. Feedback from participants has been very positive, and a further course will be held later this year. If you would like to register your interest in participating in a future course, [click here...](#)

On-going Training

We have continued our webinar program with recent presentations by Daniel Ryan of **ALCAT** (Australian Laser Cleaning and Automation Technology), who provided information on the capabilities and benefits of **LASR Cleaning** and its applications. There was also a May webinar presentation by Chris Frazer of **CHU Building Resilience Services**, outlining the services they provide using the latest **technologies, including LiDAR and drones**, to create comprehensive 3D images of the extent of external damage to properties. Any Members or Allied Supporters with a webinar topic are invited to contact me at admin@aibec.co.

Industry Consultation

Deniz Bekir and I met in Sydney with **ICA CEO Andrew Hall** and **Alix Pearce**, ICA General Manager, Climate, Social Policy and International Engagement, to provide them with an update on completed and planned AiBEC projects. We are hopeful that AiBEC's recommendations for the revised General Insurance Code of Practice will be incorporated into the document, which we understand should be released this month. We have also held meetings with Paul Holmes and Julie Maron from the consumer advocacy group **Legal Aid Queensland** and **ASIC's Ward Sutcliffe**, Senior Specialist, Credit, Payments and General Insurance Regulation and Supervision Group. AiBEC is also liaising with **Steve Hartley**, **Executive Director** Resilience and Sustainability, Department of Planning, Housing and Infrastructure, to discuss insurance emergency works, planning provisions and exempt works for insurance repairs and reinstatements. These meetings are an

important part of AiBEC's commitment to engage in a collaborative and positive manner with the wider insurance community to raise issues and suggest solutions for the betterment of all involved in claims.

International Developments

AiBEC was a supporting sponsor at the AICLA Asian Claims Convention in Phuket. The event was an opportunity to meet with many insurance professionals from across the Asia Pacific region. After the convention, we held an AiBEC information meeting in Kuala Lumpur and formal meetings with the **Singapore College of Insurance**, the **Asian Institute of Insurance**, and the **Thailand Insurance Institute**. From these discussions, we plan to hold the first **AiBEC Global Forum** in March 2027 and have invited each institute to present. The one-day forum is planned to be held in Bangkok, with further information to be released. Respected Individual International Member and Asian Institute of Insurance Director Benildus Saw has accepted to be Chair of the newly established **International Member Advisory Board (IMAB)**. One new Individual International Member will receive a complimentary registration to the AiBEC Conference in Sydney, plus airfares and accommodation.



Black Tie Gala Awards Dinner

The inaugural **AiBEC Black Tie Gala Awards** will be held at the Royal Motor Yacht Club Point Piper, Sydney, on 12th November and will be a celebration of Members and Allied Supporters who have been judged by an independent panel for the preparation of quality reports across an array of areas. Students completing the Certificate in Claims Consulting, pro bono scheme participants, and others will also be recognised. Please mark this date in your diary.

Other News

AiBEC and **James Cook University (JCU)** have signed a Memorandum of Understanding (MOU) that will enable AiBEC Members and Allied Supporters to participate in a **Work Integrated Learning (WIL)** program. Through this initiative, postgraduate students from a broad range of disciplines will have opportunities to gain valuable industry experience, enhance their employability, and apply their academic knowledge in real-world settings.

The program will connect students with employers throughout their studies, providing practical placements, industry engagement, and meaningful workplace experiences that benefit both students and participating organisations.

Further information on this initiative will be circulated in the coming weeks. A similar initiative is being developed with the University of Sydney.

Enrolments in the **ANZIIF/AiBEC Certificate in Claims Consulting** are open, with a 10% discount available until 31 August for the 10 modules. For details of the course, [Click here...](#)

We continue to work with the **Financial Rights Legal Centre (FRLC)** to provide pro bono services to vulnerable insureds identified by FRLC. For more information and to register as a participant in this worthwhile program, [Click Here...](#)

Soon, we will add a **Talent Directory to our website**, where suitable, qualified professionals can promote their availability for employment to the wider insurance community.

Please continue your support for the current and planned AiBEC activities, and if you are not yet part of the AiBEC community, please consider joining. Also, follow our journey on [LinkedIn](#).